

## **ELIGIBILITY CRITERIA FLYER CTA/METRA/PACE**

### **WHAT IS CTA/METRA/PACE TRANSPORTATION ASSISTANCE?**

CTA/Metra/Pace transportation assistance is available to ensure that eligible clients are able to reach their HIV related medical appointments in order to promote their health and physical well being.

### **WHO IS ELIGIBLE FOR CTA/METRA/PACE TRANSPORTATION ASSISTANCE?**

- Clients must be using transportation assistance to access HIV related medical services
- Clients who can physically access public transportation
- Clients must have limited income (Below 50% of Area Median Income)
- Clients must have no other means of transportation, including access to Medicaid

### **WHAT IS REQUIRED OF CLIENTS TO ACCESS CTA/METRA/PACE SERVICES?**

- The client must be assigned a Case Manager or enrolled in case management through the AIDS Foundation of Chicago's Cooperative
- The client must contact their Case Manager at least 24 hours in advance of scheduled appointment
- The client must meet all agency eligibility criteria

### **WHAT OTHER OPTIONS ARE AVAILABLE?**

- Friends and Family
- Clinic or hospital vans
- If the client is Medicaid eligible and has an active Medicaid card, the First Transit Medicaid must be used
  - ◆ Contact 1-877-725-0569, For TTY contact 1-800-526-0844
- RTA reduced fare card program for all disabled eligible participants
  - ◆ Contact the RTA 1-888-YOUR-CTA (1-888-968-7282)
- For south side or south suburban clients the SAVE Van is available
  - ◆ Contact Save Coordinator (773) 445-0292

If you have any questions or comments, call the AFC Program Department at (312) 922-2322.

\*Any abuse or misuse of CTA/METRA/PACE services can result in restriction or denial of future service use.