

ELIGIBILITY CRITERIA FLYER EFA--UTILITIES

WHAT IS EMERGENCY FINANCIAL ASSISTANCE FOR UTILITIES?

Emergency financial assistance for utilities is available to ensure that clients who are at risk do not lose their necessary utilities: gas, electricity, water, or telephone service to promote their health and physical well being.

WHO IS ELIGIBLE FOR UTILITY EMERGENCY ASSISTANCE?

- Clients must be determined as unable to work full time due to HIV related problems by their primary care doctor and this must be documented within the last 12 months
- Clients who have not received emergency assistance in the last year from the AIDS Foundation of Chicago
- Clients who have exhausted all other forms of emergency financial assistance

WHAT IS REQUIRED OF CLIENTS TO ACCESS EMERGENCY FINANCIAL ASSISTANCE FOR UTILITIES?

- The client must be assigned a Case Manager or enrolled in case management through the AIDS Foundation of Chicago's Cooperative or be willing to meet with a Case Manager to process the assistance
- The client must supply all the necessary documentation
- The client must provide to Case Manager medical verification of their inability to work full time due to HIV

WHAT OTHER OPTIONS ARE AVAILABLE?

****Clients must present written proof that they have attempted other service options first**

- Emergency Fund,
- CEDA, (312) 795-8800
- LIHEAP, (312) 795-8800
- FEMA
 - ◆ Catholic Charities: (312) 655-7305
 - ◆ Salvation Army: (773) 725-1100
 - ◆ Suburban areas: (708) 755-4357

If you have any questions or comments, call the AFC Program Department at (312) 922-2322.

*Any abuse or misuse of emergency financial assistance for utilities can result in restriction or denial of future service use.