

ELIGIBILITY CRITERIA FLYER TAXI SERVICES

WHAT IS TAXI SERVICE?

Taxis service is available to ensure that clients who have difficulty walking or climbing and who are not eligible for other forms of transportation assistance, are able to reach their destinations and receive medical services in order to promote their health and physical well being.

WHO IS ELIGIBLE FOR TAXI SERVICE?

- Clients who are unable to walk more than twenty feet
- Clients who need to get to emergency medical services and have difficulty walking or climbing
- Clients who need to get to medical appointments and have small children that making travel on public transportation too difficult, as determined by their case manager

WHAT IS REQUIRED OF CLIENTS TO ACCESS TAXI SERVICE?

- The client must be assigned a Case Manager or enrolled in case management through the AIDS Foundation of Chicago's Cooperative
- Client's assessment of eligibility is made by the case manager
- For non-emergency transportation the client must contact Case Manager at least 24 hours in advance of scheduled appointment

WHAT OTHER OPTIONS ARE AVAILABLE?

- Friends and Family
- Clinic or hospital vans
- If the client is Medicaid eligible and has an active Medicaid card, the First Transit Medicar must be used
 - Contact 1-877-725-0569, For TTY contact 1-800-526-0844
- RTA reduced fare card program for all disabled eligible participants
 - Contact the RTA 1-888-YOUR-CTA (1-888-968-7282)
- For south side or south suburban clients the SAVE Van is available
 - Contact Save Coordinator (773) 445-0292

Ask your case managers for more information on these resources

If you have any questions or comments, call the AFC Program Department at (312) 922-2322.

*Any abuse or misuse of taxi services can result in restriction or denial of future service use.