Patient-Centered Medical Homes
(Presentation Handout)
What is a PCMH?

From the March 2007 Joint Principles of the PCMH: AAP, American Academy of Family Physicians (AAFP), American College of Physicians (ACP), American Osteopathic Association (AOA)

- Personal primary care provider (PCP)
- PCP directed medical practice
- Whole person orientation
- Care coordinated and/or integrated
- Payment for the added value provided to patients
Why now?

The ACA provides resources states can use to support, improve, or expand new and existing medical home efforts. While the law promotes the medical home model it does not require states to launch or enhance medical home programs.

But….the expectation is that PCMHs will save money in the health system while improving patient care and quality.
ACA provisions

• 2703 – Creates a new state plan option for states to establish health homes for Medicaid beneficiaries with chronic conditions. Also offers states enhanced funding for up to eight quarters after approval of a state plan amendment (SPA) implementing this option.

• §3021, §10306 – Explicitly identifies the medical home model as one that could be tested by the new CMS Center for Medicare and Medicaid Innovation.

• §3502 – Establishing Community Health Teams to Support the Patient-Centered Medical Home.

• §4108 – Incentives for Prevention of Chronic Diseases in Medicaid.

• §5405 – Grants to states for establishing programs to educate providers on topics including the medical home.

• §10333 – Community-based networks will help providers offer comprehensive, coordinated care for low-income populations.
Recognition

- A PCMH can happen without official recognition
- But financial rewards will probably require some sort of recognition that the PCMH is in place
Many paths to (and many names for) accreditation/certification/recognition/etc.

- National Committee for Quality Assurance (NCQA)
- URAC (formerly the Utilization Review Accreditation Commission)
- Joint Commission
- Accreditation Association for Ambulatory Health Care (AAAHC)
- Commission on Accreditation of Rehabilitation Facilities (CARF)
Support for the process

- HRSA has established an aggressive goal for CHC PCMH recognition - 40% by September 2014.
- HRSA is supporting several initiatives to assist BPHC grantees with the survey costs and assistance in achieving PCMH recognition
  - The Accreditation Initiative: Accreditation Association for Ambulatory Health Care (AAAHC) and The Joint Commission
  - The Patient Centered Medical Health Home Initiative: National Committee for Quality Assurance (NCQA)
    bphc.hrsa.gov/policiesregulations/policies pcmhpaths.ppt
- HRSA has also funded the Ryan White MHRC to provide training and TA on the process
  https://careacttarget.org/mhrc
More Detail on BPHC support

ACCREDITATION INITIATIVE

Eligibility: All Section 330 funded grantees; application process begins with submitting a Notice of Interest (NOI).

Key Programmatic Content:

• Grantees can choose the Joint Commission or Accreditation Association for Ambulatory Health Care (AAAHC) to gain accreditation status for their organization. Both accrediting organizations offer a PCMH product. Accreditation of the entire organization is available including ambulatory care, laboratory, behavioral health through an on-site survey.

• Accreditation period of 3 years.

Avg time needed to become accredited: 9-12 months.

• HRSA Accreditation Website: http://www.bphc.hrsa.gov/accreditation
NCQA PATIENT CENTERED MEDICAL HEALTH HOME INITIATIVE

Eligibility: All Section 330 funded grantees and FQHC Look-Alikes; application process begins with submitting a Notice of Interest.

Key Programmatic Content:
• Recognition is accomplished through the completion of an online survey tool. Recognition is provided at the site level. Each individual site must complete the online survey.
• Recognition period of 3 years.
• Avg. time needed to become recognized: 9-12 months.
• HRSA PCMHHI Website: http://bphc.hrsa.gov/policiesregulations/policies/pal201101.html
More Detail on the HIV-Medical Homes Resource Center (HIV-MHRC)

- Joint project of FXB/UMDNJ and UCSF Center for Excellence in Primary Care in HIV (CEPC)
- Provide support to Ryan White grantees and service providers to understand the requirements of and successfully apply for and become certified medical homes.
- Build on the principles of primary care that are at the heart of the patient-centered medical home.
- Funded by the HRSA HIV/AIDS Bureau
- 3 year project (September 2011-2014)
- Targeting Ryan White Funded HIV Clinics throughout the US
HIV-MHRC Needs Assessment

- 48 item online questionnaire, 2/1-4/2/2012
- Disseminated by email to 554 Ryan White HIV/AIDS program grantees across Parts A, B, C and D
- 223 respondents
- 40 states, DC, 3 U.S. territories (PR, Guam, U.S. VI) – all 10 HRSA regions
- Most responses: NY (n=21) and CA (n=14)
- 9 states with at least 10 responses: NY, CA, PA, GA, FL, IL, MA, NJ, NC
- Responses from organizations with more than one funded clinic
Practice Characteristics that Support the PCMH Model of Care

- Providers have defined pt...
- Pts see same provider >50% of visits
- Chronic Care Model applied
- Collect/receive performance...
- Individual/group responsible for QA
- Use EHR only
- Use EHR and paper records

Percent of Sites

0  20  40  60  80  100  120
## Status as of 2012 of PCMH Recognition/Certification among RW Grantees

<table>
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<th>Organization</th>
<th># Recognized or Certified Sites</th>
<th># Pending Applications</th>
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Needs Assessment
Summary/Conclusions

- Many characteristics of Ryan White clinics align with key elements of PCMH
- Responses demonstrate widespread interest and readiness for PCMH development and certification among Ryan White clinics, including capacity for practice change
- Sites with current or pending PCMH recognition/certification illustrate progress and provide an important source of expertise within the RWCA program
- Findings provide insights about issues to be considered / addressed in HIV-MHRC training and technical assistance, including
  - Primary care vs. HIV specialty sites
  - Types of recognition/certification
  - Clinics’ interests and priorities for training and TA
Strategic Planning Workshops for Ryan White Agencies

Goals:

- Increase participants’ knowledge about PCMH
- Develop an agency team that will provide a “critical mass” to promote change within the agency
- Support each agency’s development of an initial action plan for achieving PCMH certification
- Provide tools and resources to assist in meeting PCMH requirements
Resource Repository

http://www.careacttarget.org/mhrc
On-Going Technical Assistance (TA)

- Baseline TA
  - Strategic Planning Workshops
  - Two in year 2: west coast and northeast coast
- Beginner TA: referrals, guidance to resources
- Intermediate TA: Beginner + webinars
  - 1st webinar in December 2012 “Using Documentation to Capture Your Gains in Practice Transformation”
- Advanced TA:
  - Intermediate + regular conference calls and/or site visits (based on nature of request)
Thank you!

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